

## TERMS AND CONDITIONS

### BOOKING

Upon receipt of your written confirmation, via email, that wish to proceed with a reservation, we will send you a booking confirmation number along with a secure payment link, upon receipt you will be asked for a \$100 refundable deposit (per vehicle), This may be paid via a credit / debit card with the Visa or Mastercard Logo only.

Please use your confirmation number in any future correspondence.

When you are asked for your credit card information, this information will first be passed through a Secure Sockets Layer (SSL) before being sent over the Internet. The SSL first scrambles the data that is to be sent and then sends it to the correct receiver. Once this receiver accepts the data, it then validates the sender and unscrambles the data. This ensures your full security when supplying your credit card information on this site.

The remaining balance will be payable no later than ten days prior to your arrival in the same way.

### CANCELLATION

You may cancel your reservation at any time with a full deposit refund up to 28 days prior to your arrival this will be refunded back to your charge card. If you cancel within 28 days prior to your arrival no refund will be given.

Caronthedrive.com are in no way held responsible for any disruption, delay or cancellation of your vacation or flight, due to any circumstances beyond your control. Should this incident occur we will do all that we possibly can to assist you.

### VEHICLE CHOICE

We always endeavour to allocate the vehicle of your choice and this will be confirmed within 28 days of arrival. However, in the highly unlikely event, due to circumstances beyond our control, that we find it necessary to substitute your vehicle, you will be informed at the earliest opportunity. A vehicle from the same category, or higher, will be offered. In this event you will have the opportunity of either accepting or declining our offer. Should you decline, a full refund will be given.

### MECHANICAL FAULTS / ACCIDENTS

In the event of any mechanical difficulties or accidents involving your car, it is important that details are reported to Caronthedrive within 24 hours.

In the event of an accident you must also complete an accident report form by the end of the rental period.

Local Sheriffs / Police should also be notified in the case of accidents and a signed Sheriff / Police report obtained and sent to Caronthedrive

Full details of third parties should also be obtained.

In the event of an accident Caronthe drive will not be held responsible for anyone driving under the influence of alcohol/drugs, causing wilful damage, off road driving or driving without due care and attention. The customer will accept responsibility in respect of such claims

## DRIVING LICENCE'S

An acceptable valid driver's license issued from your country or state of residence must be presented at time of car hire. The driver's license must be valid for the entire car hire period. If the driver's license is in a language other than English, an international driver's permit must be provided along with the driver's license.

## AGE RESTRICTIONS AND NAMED DRIVERS

Caronthe drive will accept drivers from the age of 21 through 75, all drivers must have held a full driving licence for a minimum of 2 years. The driver's license must be valid for the entire car hire period.

**There is NO extra charges for age 21 through 25**

**There is NO extra charges for up to 3 drivers per contract**

## MEET AND GREET COLLECTION AND RETURN SERVICE

Your flight will be met and cars delivered and collected inside of normal working hours, ( 7 am through 12 am). However, there may be an additional charge for our service outside these hours, example, if your flight is delayed to the point where it arrives after midnight you will be charged a \$20 per hour excess or part thereof. Out of hours airport return will incur a surcharge of \$25.

You must provide the correct flight information, we can not be held responsible if your flight number or time has been changed in any way and you have not informed us.

Our service is only as good as the information you provide

## DURATION OF VEHICLE HIRE

The duration of your hire period begins when you are given the keys on arrival at your vacation address, and ends when we collect you for your return journey to the airport or you return the vehicle to our office.

We do not partake in any extra hourly charges as long as your return flight has not been cancelled, if this happens we will try to allocate you with the same vehicle or similar for a pro rata nightly fee.

## CHILD / BOOSTER SEATS

Caronthe drive will supply both child restraint seats and height enhancing booster seats for a nominal charge

Caronthe drive is responsible for the fitting of the child restraining seat during airport transfers but bears no responsibility for the fitting in the hire vehicle.

This is an extract from the state Florida law on Child seats

Children through the age of 3 must be secured in a federally approved child-restraint seat.

Children ages 4 through 5 must be secured by either a federally approved child-restraint seat or a safety belt.

## INSURANCE

All of our vehicles are fully insured through National Indemnity of America and supply the following cover.

**Full Liability Insurance** Protection for claims made against you. Provides you and other authorized drivers with liability protection for claims made against you by others for bodily injury or death plus property damage from the use or operation of the hire vehicle.

Full Liability provides a substantially higher level than the state minimum limits, up to \$1,000,000, of "combined single limits."

**Loss Damage Waiver , Collision Damage Waiver, Theft Waiver (LDW) (CDW) (TW)**Covers the rental vehicle in the event of accidental damage and theft. Theft Waiver provides coverage for the theft or damage resulting from attempted theft of the vehicle. C.D.W. coverage eliminates your financial responsibility for loss of or damage to the vehicle, and eliminates your out of pocket deductible

Collision Damage Waiver covers most circumstances, where damage has been caused to the vehicle during the period of hire. However it is subject to certain exclusions which include:  
Where any rental vehicle has been driven off-road and or has been driven on un-paved roads and or has been driven without due care and attention and or has been driven negligently  
Where the driver is under the influence of alcohol or drugs  
Where the driver(s) is not named on the rental agreement  
When damage is caused by the rental vehicle being towed or pushed away by any unauthorized third party  
When damage is caused to windows/windscreen, interior, wheels, tyres, underside or roof of the car

In these circumstances, your liability to pay for any damage will not be waived and you may be liable for the \$500 excess or the full cost up to and exceeding the excess.

### **Exclusions.**

Certain uses of the vehicle and other things you or another named driver may do (or fail to do) will violate your vehicle rental agreement.

It is a violation of the agreement to:

- a, Allow any driver other than those named on the agreement to drive the vehicle with the exception of Disneyvilla.com associates.
- b, Carry passengers or property for hire purposes.
- c, Tow or push anything.
- d, Be operated in a test or race contest.
- e, Be driven on unpaved roads with the exception of official authorities/ emergency detour.
- f, Drive the vehicle under the influence of alcohol or other controlled substance.

- g, Drive recklessly or to be overloaded.
- h, Carry more passengers than the vehicle will seat legally (via the number of seat belts).
- I, Drive out of the state of Florida.
- j, Leave the vehicle where you fail to remove the keys, lock all doors and close all windows.
- k, If you fail to promptly report a accident or other reportable incidents to the Police/Authorities and Caronthedrive.com.
- l, Make any alterations/additions to the vehicle, or to have the vehicle repaired without permission in advance.

You are responsible for the safe keeping of the vehicle key, if lost there is a \$110 charge for replacement as all modern keys are electronically chipped to suit the vehicle, You will be held responsible for all fines, penalties, unpaid road tolls and court costs for parking, traffic and other violations, including storage liens and charges. You will be responsible for any charges relating to the recovery or repossession of the vehicle. The vehicle may be repossessed by Caronthedrive.com at any time it is found illegally parked, being used to violate the law or terms of this agreement, or appears to be abandoned. Caronthedrive.com may also repossess the vehicle at any time if it has been discovered that a misrepresentation was made to obtain the vehicle. Caronthedrive.com take no responsibility for ant personal items that may be lost, damaged or stolen from the vehicle, (Some Gold of Platinum level credit cards offer this protection when using their card to hire the vehicle)

If after your rental departure the vehicle is left with less fuel than indicated by the start fuel level in the agreement, you will incur a fuel replacement charge at the applicable fuel rate at the time of rental, plus a \$10 service charge.

It is required that Credit Card information is held for a minimum of 30 days after the termination of the rental agreement, to guarantee any excess payments that may have occurred during the time period of your vehicle rental.

Before any excess charges are made to your Credit Card you will be notified in writing.

## Slide and Go Participating Guests

- a. It is not compulsory to accept this card. By participating in the 7 Eleven Fleet Card Service known as “Slide and Go” the company (Theme Park Services, Inc) will require a hold (not charge) of \$250 upon your credit card, the amount you personally charge to the card will be deducted from your designated credit card on return of the vehicle.
- b. The card may only be used for fuel, all other purchasing will be denied.
- c. The card may only be used at participating fuel gas stations known as 7 Eleven.
- d. The card will be limited to a max charge of \$100 per day.
- e. The 4 digit PIN number will be available for you for the duration of your stay.
- f. You are to take sensible responsibility of the PIN number and it must not be kept with the card.
- g. The one off \$3 admin charge will be added to the final total of fuel used at the end of your contract (Max 30 days). For contracts longer than 30 days there will be a second \$3 admin fee and for every other 30 days or part thereof.

- h. If you misplace / lose the Slide and Go card you must report this to Theme Park Services, Inc as soon as possible, there will be a small \$10 admin fee to access a replacement card from our supplier, this will be passed on to the contract holder.
- i. A copy of the charges made will be made available to you upon your departure via an email attachment.

**PLEASE ENSURE THAT YOU PURCHASE YOUR PERSONAL HOLIDAY /  
VACATION INSURANCE TO COVER ALL YOUR MEDICAL AND PERSONAL  
BELONGINGS WHILE YOU ARE AWAY FROM YOUR COUNTRY OF  
RESIDENCE BEFORE YOU DEPART**